



Facilities and Hotel Services

March 2009: Domestic Services



Our business. Supporting service.

Ensuring PCT gains Strategic Health Authority Praise

Overview

Health and safety and infection control is paramount when our staff operate in client areas. Domestic Services are a key part of our offering and we pride ourselves on getting the job done. Our clients have exacting requirements, we meet them and the results speak for themselves. Against a national backdrop of infection control awareness and targets we play a vital part.

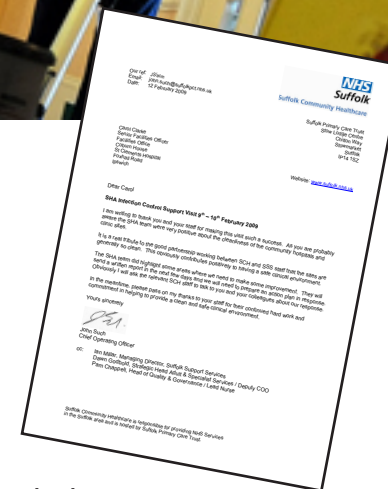
The results?

Here is the body of a complimentary letter from our local PCT.

"I am writing to thank you and your staff for making this visit such a success. As you are probably aware the SHA team were very positive about the cleanliness of the community hospitals and clinic sites. It is a real tribute to the good partnership working between SCH and SSS staff that the sites are generally so clean. This obviously contributes positively to having a safe clinical environment. The SHA team did highlight some areas where we need to make some improvement. They will send a written report in the next few days and we will need to prepare an action plan in response. Obviously I will ask the relevant SCH staff to talk to you and your colleagues about our response. In the meantime, please pass on my thanks to your staff for their continued hard work and commitment in helping to provide a clean and safe clinical environment.

Yours Sincerely

John Such Chief Operating Officer, Suffolk PCT"



Contact us if you feel we can help:

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